Republika ng Pilipinas
TANGGAPAN NG SANGGUNIANG PANLUNGSOD
Lungsod ng Naga
City Hall Compound, J. Miranda Avenue, Naga City, 4400
www.naga.gov.ph /sp@naga.gov.ph
205-2980 local 2060

RESOLUTION NO. 2021-234
VVVVVVVVVVVVVVVVVVVVVVV

A RESOLUTION DIRECTING THE ASSESSMENT AND UPDATE OF THE NAGA CITY CITIZEN'S CHARTER AND INVITING THE 2021 CITY YOUTH OFFICIALS TO LEAD THE INITIATIVE UNDER THE GUIDANCE OF THE GOOD GOVERNANCE TASK FORCE:-

Authors: Hon. Ghiel G. Rosales
Hon. Dane Francian D. Faurillo
City Youth councilor

WHEREAS, Naga City pioneered the implementation of the citizen's charter and performance pledges to exert accountability among city bureaucrats – long before the Anti-Red Tape law was passed in the country;

WHEREAS, Resolution No. 2021-140 created the Good Governance Task Force to spearhead the review of the various good governance programs of Naga City, including the Naga City Citizen's Charter;

WHEREAS, the 2021 City Youth Officials, assigned in various offices of the City Government to learn first-hand the function, services and processes of each department, are at the best position to evaluate the compliance of these offices to the service standards to be provided to our citizens;

WHEREAS, the improvement of the Naga City Citizen's Charter is necessary to promote transparency and set a higher standard of what the people should expect from their government.

NOW THEREFORE, on motion of the Hon. Ghiel G. Rosales, seconded by Hon. Joselito S.A. del Rosario, Hon. Mila S.D. Raquid-Arroyo and Hon. Dane Francian D. Faurillo;

BE IT RESOLVED, as it is hereby resolved, to direct the assessment and update of the Naga City Citizen's Charter and inviting the 2021 City Youth Officials to lead the initiative under the guidance of the Good Governance Task Force;

RESOLVED FURTHER, that all Department Heads and Offices are hereby directed to fully cooperate with the City Youth Officials to ensure the genuine assessment and update of the Naga City Citizen's Charter.

LET COPIES of this resolution be furnished to all City Departments and offices involved with the delivery of frontline services of the City of Naga, the 2021 City Youth Officials, and all other offices concerned.

APPROVED.
Adopted: April 20, 2021